

Privacy Notice

We are committed to protecting your privacy. We will only use the information that we collect about you lawfully (in accordance with the Data Protection Act 1998).

We collect information about you for 2 reasons: firstly, to process your order and second, to provide you with the best possible service.

We will not e-mail you in the future unless you have given us your consent.

We will give you the chance to refuse any marketing email from us or from another trader in the future.

Should you choose to contact us either by email, website contact form(s) or telephone, the type of information we will collect about you may include:

- your name
- address
- phone number
- email address
- Bank details
- credit/debit card details

We will never collect sensitive information about you without your explicit consent.

The information we hold will be accurate and up to date. You can check the information that we hold about you by emailing us. If you find any inaccuracies we will delete or correct it promptly.

The personal information which we hold will be held securely in accordance with our internal security policy and the law.

If we intend to transfer your information outside the EEA (European Economic Area) we will always obtain your consent first.

We may use technology to track the patterns of behaviour of visitors to our site. This can include using a "cookie" which would be stored on your browser. You can usually modify your browser to prevent this happening. The information collected in this way can be used to identify you unless you modify your browser settings.

If you have any questions/comments about privacy, you should contact us.

CONDITIONS OF USE

This Web Site is operated by The Trouville Lodge. Please take the time to read carefully the following terms and conditions of use before you use this Web Site. By using this Web Site you agree to be bound by the following terms and conditions of use. If you do not wish to be bound by these terms and conditions of use, you should not use this Web Site further.

Alteration of Terms and Conditions of Use

The Trouville Lodge reserves the right at any time, to modify, alter, amend or update these terms and conditions of use and you agree to be bound by such modifications, alterations, amendments or updates.

Copyright

All copyright, design rights and all other intellectual property rights in and to this Web Site belong to **Trust Consultancy LTD** and any use of such rights is solely on the basis of these terms and conditions.

Limitation of Use

You warrant to The Trouville Lodge that you will not use this Web Site for any purpose that is prohibited or unlawful.

Links to Third Party Web Sites

This Web Site contains hyperlinks to web sites operated by parties other than The Trouville Lodge("third parties"). Hyperlinks to third party web sites are provided for your reference only. The inclusion of third party hyperlinks does not imply The Trouville Lodge endorsement of the material contained on such web sites or the goods, services and products supplied by the proprietors of third party web sites. You should make your own enquiries as to any claims or statements made in any advertisement or editorial contained on a third party web site. The Trouville Lodge does not guarantee that such claims or statements are correct and you should take appropriate professional advice before making any decision based on such claims or statements.

Service Interruption and Viruses

While The Trouville Lodge makes every effort to ensure this Web Site is free of viruses and that access is provided continuously and free of faults, it is technically impossible to provide a web site free from interruptions and The Trouville Lodge makes no guarantee that this Web Site will be free from interruptions or viruses. You acknowledge that The Trouville Lodge will require to conduct periodical maintenance of the Web Site and in doing so, The Trouville Hotel will attempt to keep disruption to the Web Site to a minimum. The Trouville Lodge will not be held responsible or liable for any damage to your computer or any of your property as a result of browsing this Web Site or accessing hyperlinks to web sites operated by third parties.

Disclaimer

The Web Site is provided as a free service and is available to all internet users. Use of this Web Site does not create any legal relationship between you and The Trouville Lodge and you acknowledge and accept that the Company acts as an agent for a disclosed principal (being the person to whose web site you will be given access through a hyperlink, using search criteria, from this Web Site.) Neither The Trouville Lodge nor any of its officers or employees gives any representation or warranty as to the accuracy or completeness of the content or the reliability of the Web Site or as to any information contained on any third party web site which is accessed via this Web Site, or as to the fitness of the Web Site for any particular purpose. In no circumstances shall The Trouville Lodge or any of its officers or employees be liable to you for any direct, indirect or consequential loss, liability (other than for death or personal injury), claim, costs and expense suffered as a result of your use of the Web Site.

Applicable Law

These terms and conditions are governed by English law and you agree that any dispute between us in relation thereto shall be subject to the non-exclusive jurisdiction of the English Courts.